

## HOW DO I RENEW MY HOPE CARD, OR REPLACE A LOST CARD?

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- A Hope Card can be renewed if your order is renewed with the same order number.
- You may request a replacement card, if that becomes necessary. If you get a new protection order, you have the option of applying for a new Hope Card.

## DO I HAVE TO PAY FOR A HOPE CARD?

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No, there is no cost for you to apply for, receive or renew a Hope Card.

## WHERE CAN I FIND HELP WITH REQUESTING A PROTECTIVE ORDER OR APPLYING FOR THE HOPE CARD?

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In person at the Family Protection Center, located at 373 S. High Street, Columbus, Ohio, 43215, 6th Floor; online at <https://drj.fccourts.org>; or by phone by calling 614-525-3659.

## ADDITIONAL INFORMATION AND RESOURCES FOR VICTIMS OF DOMESTIC VIOLENCE:

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**Ohio Legal Help -**  
[www.Ohiolegalhelp.org](http://www.Ohiolegalhelp.org)

**Ohio Domestic Violence**  
Network - [www.odvn.org](http://www.odvn.org)

**Choices -**  
[www.choicescolumbus.org](http://www.choicescolumbus.org)

**The Center for Family Safety and Healing -**  
[www.nationwidechildrens.org/tcfsh](http://www.nationwidechildrens.org/tcfsh)

**Columbus City Prosecutor's Office, Domestic violence and Stalking Unit -**  
[www.columbuscityattorney.org/prosecution](http://www.columbuscityattorney.org/prosecution)

## Family Protection Center



## HOPE CARD

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*Franklin County Family Protection Center  
373 South High Street  
6th Floor  
Columbus, OH 43215*

**<https://drj.fccourts.org>**

## WHAT IS A HOPE CARD?

- A Hope Card is a convenient wallet-sized card that a Petitioner can use to provide information about their protection order to law enforcement, employers, landlords, schools, or any other entity they choose.
- The card provides law enforcement with quick access to relevant



## HOPE CARDS CONTAIN THE FOLLOWING INFORMATION:

- Name of the Petitioner (victim/survivor)
- Name, date of birth, physical description of the Respondent (the person who is restricted from contacting the Petitioner)
- Court case number
- Date the order was issued
- Date the order expires
- Names of additional persons protected by the order
- Pictures of the Petitioner and the Respondent

## HOW DO I APPLY FOR A HOPE CARD?

1. You must first have an active, full civil protection order of 12 months or longer. (Not an Ex-Parte, emergency or temporary order.)

## HOW DO I APPLY FOR A HOPE CARD? (cont.)

3. Complete and submit an application to the Family Protection Center. Applications can be found in person at the Family Protection Center and online at <https://drj.fccourts.org/DRJ.aspx?PN=CPO.htm>.
4. Applications may be submitted in person at the Family Protection Center located at 373 S. High Street, Columbus, Ohio, 43215, 6th Floor or online.
5. Upon receipt of your application, staff will review your application to make sure the information is correct. Once the application is approved, staff will create the card within 10 business days.
6. Your Hope Card can be picked up at the Family Protection Center after it is created.
7. If you cannot pick up your Hope Card in person, it can be mailed to you.